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26 Total Results

(as of April 2026)



Overall Score	Provider	CR Recommended	Value	Customer Support	Data	Reception
92	U.S. Mobile	✓ CR RECOMMENDED	5/5	5/5	5/5	4/5
89	Patriot Mobile	✓ CR RECOMMENDED	5/5	-	5/5	5/5
89	Tello	✓ CR RECOMMENDED	5/5	-	4/5	4/5
89	PureTalk	✓ CR RECOMMENDED	5/5	5/5	5/5	5/5
86	Consumer Cellular	✓ CR RECOMMENDED	5/5	5/5	5/5	4/5
83	Mint Mobile	✓ CR RECOMMENDED	5/5	4/5	4/5	4/5
80	Ting	✓ CR RECOMMENDED	5/5	4/5	4/5	4/5
79	Visible	✓ CR RECOMMENDED	5/5	3/5	4/5	4/5
70	Google Fi		4/5	3/5	4/5	4/5

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Overall Score	Provider	Value	Customer Support	Data	Reception
67	Cricket	4/5	3/5	4/5	4/5
62	Boost Mobile	4/5	3/5	3/5	3/5
62	TracFone	4/5	2/5	3/5	3/5
60	C Spire	3/5	-	4/5	4/5
57	MetroPCS	3/5	3/5	3/5	3/5
57	Straight Talk	3/5	2/5	4/5	4/5
57	Spectrum Mobile	3/5	3/5	3/5	4/5
56	T-Mobile	3/5	4/5	4/5	4/5
53	Lively	3/5	4/5	3/5	3/5
51	Credo Mobile	3/5	3/5	3/5	4/5

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OVERALL SCORE	Provider	VALUE	CUSTOMER SUPPORT	DATA	RECEPTION
44	Cox	2/5	3/5	3/5	3/5
44	Total by Verizon	3/5	1/5	3/5	3/5
37	U.S. Cellular	1/5	4/5	3/5	3/5
36	Xfinity Mobile	2/5	2/5	3/5	3/5
34	Verizon Wireless	1/5	3/5	3/5	3/5
31	AT&T	1/5	2/5	3/5	3/5
26	Optimum	2/5	2/5	2/5	2/5

Ratings are based on Consumer Reports' 2025 Fall Survey of 115,804 CR members in the United States reporting on their current cell phone service provider, as well as those who had recently changed providers, for a total of 123,670 provider ratings. Overall Satisfaction Score of cell service providers is derived from CR members' ratings of Value, Customer Support, Data Service, Cellular Reception, and our CR Consumer Experience Score (not included in the ratings table). Value, Customer Support, Data Service, and Cellular Reception reflect average scores on a scale from "very poor" to "excellent." These ratings reflect the experiences of CR members, who may not be representative of the general U.S. population. Dashes ("-") indicate insufficient sample size to provide a rating.